



URBAN MINISTRIES
OF DURHAM

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ANNUAL REPORT
FOR FISCAL YEAR ENDING JUNE 30, 2019

THANK YOU

To all the caring people and organizations who made financial gifts to achieve these accomplishments. Unless you asked to remain anonymous, you'll find your name on

UMD'S DONOR WALL OF NAMES AT

<http://tinyurl.com/UMDgivers>

3,749 *volunteers* **28,014** *hours*
donated *to end homelessness and fight poverty last fiscal year*

REVENUES

BY SOURCE

Government	• • •	\$644,676
Individuals	• • •	\$552,598
Foundations	• • •	\$520,240
Memorials/Honoraria	• • •	\$464,649
Special Events	• • •	\$156,152
Business, Civic & Community Groups	• • •	\$138,558
Communities of Faith	• • •	\$123,502
Workplace Giving & Other	• • •	\$63,632
In-Kind Donations	• • •	\$1,146,325
Total		\$3,810,332

EXPENSES

BY CATEGORY

Community Shelter	• • •	\$1,813,256
Community Café	• • •	\$921,770
Food Pantry & Clothing Closet	• • •	\$491,176
Community Outreach & Enrichment	• • •	\$132,829
Management & General	• • •	\$200,372
Fundraising & Development	• • •	\$221,639
Total		\$3,781,042

* Revenue and expense numbers based on preliminary audit results



FOOD, SHELTER AND A FUTURE

Did you know that you're a gardener? You are. And a successful one at that. It's little wonder why. Look at the care you provide.

You furnish nourishment and strength to those who are wilting from hunger through UMD's Community Café and Food Pantry. You offer emergency shelter and clothing to shield those who are battling life's harsh elements, affording them warmth, safety and dignity. Perhaps most important of all, you cultivate hope. And I thank you warmly for doing so because we have witnessed that people must possess hope to bounce back from life's challenges and embrace the future. Hope is powerful, meaningful and critical to an individual's success. Hope is the belief that your dreams and desires can be realized.

For UMD clients, battered by circumstance or blocked by personal or institutional barriers, hope may be dormant when we first meet them. But it can awaken the moment clients connect with staff and others who care about their well-being. Not judging them for where they are but lifting them up for what they can be. From there, individuals can take concrete steps to build momentum and a path to get to their destination. Not every step will be forward and success is never guaranteed, but we offer neighbors the tools and a genuine chance to make homelessness "a moment in their lives," as Paige said.

At UMD, we have tremendous hope. Hope that donors will continue to invest in our work to help us achieve our mission of ending homelessness and fighting poverty. Hope that Durham as a community will deepen its commitment to affordable housing and greater economic opportunity. Hope that the expansive new window in our Community Café will lift eyes to the beauty of nature and possibility of life beyond UMD. Hope that today—and every day—we will make a difference in the lives of men, women and children in need. **Thanks to you, there is abundant hope in the heart of Durham.**

Sincerely,

Sheldon Mitchell, executive director



URBAN MINISTRIES
OF DURHAM

HOPE

IN THE HEART OF DURHAM



Paige had it all.

Homecoming Queen and College Sorority President.

Multiple scholarship offers to study abroad while earning degrees in both History and English.

Then, a steady career as a middle school language arts teacher for 15 years. A happy home with a husband and two beautiful children. A \$350,000 house in a beach community. Some would say: The American Dream.

How could it all unravel so quickly?

We assume that such a life insulates us from homelessness, but as Paige can tell you, we are all just a few tragedies away from losing it all. And often it has nothing to do with our own choices. “It could literally be you in a heartbeat,” she says.

Paige knew something was wrong when her husband started to act differently. The quiet disengagement went on for months, but he shrugged off her concerns. Finally, desperate for answers, she decided to check his cell phone records. The evidence of betrayal was unmistakable and an instant gut punch—a pain that would only deepen as her spouse “moved on.”

Still reeling from the sudden end of her marriage, Paige lost her mother. The kind of death that takes solitude to ponder and time to heal from. But time was not in a giving mood. Paige lost her mother on a Tuesday, buried her on a Wednesday and made a multi-state journey for the pre-scheduled final divorce hearing on a Friday. “Mute with grief,” she was unable to advocate for herself and asked for next to nothing as part of the settlement. The resulting despair robbed her of the ability to continue as an effective teacher.

Paige moved in with her Dad to help care for him, and herself. Just as she began to feel her wings spread again, she was invited by family members to join their household in Durham, where business and life were booming. She arrived without a car and a job and found that the labor market was much tougher than advertised. The job hunt took longer than expected, and her relationship with her family began to fray—in a city where she had no connections. When her safety net finally gave way, Paige was dropped off on 9th Street and picked a corner to curl up on for the night.

Using a smartphone and her wits, she found her way to UMD. It started with breakfast, and then shelter. She connected with a case manager and soon got involved with the Workforce Development program. Paige says that thanks to UMD, “You can find jobs, housing, food, services and the things that will truly help you get back on your feet.” She marvels, “How are all of these resources available? UMD is a jewel in the rough, an island of hope in the city.”

Two months ago, Paige moved into a multi-bedroom home that offers bridge housing to former UMD clients. She’s been interviewing for work and helping out around our campus. Recently, she got to visit her children, who live in another state. Paige knows there are still challenges ahead, but thanks to your support, she’s able to focus on the future. She proclaims:

“Homelessness is just a moment in our life, a moment that won’t last forever.”

MISSION

Urban Ministries of Durham connects with the community to end homelessness and fight poverty by offering food, shelter and a future to neighbors in need.

THIS FISCAL YEAR

JULY 1, 2018 - JUNE 30, 2019



248

People ended their homelessness by connecting with UMD



503

Households per month received groceries and clothing



48,047

Nights of shelter were provided to homeless neighbors



686

Homeless neighbors were provided with shelter



228,406

Meals were served to hungry neighbors in the community café

CORE VALUES

Respect: We believe in the inherent dignity and value of all people and believe no one's basic human needs should go unmet.

Collaboration: We work in concert with many other organizations to end homelessness and extreme poverty.

Accountability: Each person owns the successes and setbacks that result from their choices.