



## FOOD, SHELTER AND A FUTURE

Urban Ministries of Durham knows how to solve homelessness: Help a person secure income and a safe, decent place to live he or she can afford on that income. So we've stopped being content with just giving homeless neighbors a bed for the night or a meal for right now. Though we still meet these emergency needs, we also try to help each person solve their homelessness.

This is much harder. The solution looks different for each individual. So it takes a lot of personalized attention, effort, discovery, patience, and creativity. It takes, respect, accountability, and collaboration. It takes more resources (and pays off bigger), which requires deep investment by each person in the community who believes that every neighbor is valuable and that Durham is better for everyone when all of us are safe, healthy, and productive.

For most people in the shelter right now, the source of income must be employment. Yet homeless people, especially chronically homeless people, usually find it very hard to get a job. Barriers include lack of a high school diploma or work history, past convictions, or mental health issues not quite serious enough to be classified as disabling. Most do not know how to create a resume or how to find a job or how to keep it once they have it. Many have been trying and failing for so long they've given up hope. This year, we've greatly intensified our help in this area.

When you give to support UMD, we can help a man or woman reignite hope and taste success. We have built a staff of licensed case managers supported by social work student interns and a workforce development manager. This team works with every single person staying in our Community Shelter. Every homeless client is offered job training programs that use the UMD campus as a training site to teach facilities maintenance, food service, retail, laundry and now groundskeeping. They earn certificates showing they have learned those skills. For those who need more help, our intensive Lifelong Investment in Future Talent, or LIFT program – we partner with Durham Tech and Durham Literacy Center to build literacy, customer service, and computer skills. And Step Up Durham reserves spots for people staying at UMD in their intensive one-week job seeking crash course.

Yet in Durham, entry-level wages are low and rents are getting higher. So even after we help a person get a job, finding suitable housing takes some doing, too. Although some resources are available to help with rent such as Section 8 and housing choice vouchers, these are scarce and not all qualify. Most folks need a housemate or two to share market-rate living expenses and responsibilities. We help match people up and partner with landlords to accept people with past credit problems and to sign separate leases for each housemate.

This is working. Yet we need your help, because **UMD doesn't yet have enough financial support from the community this year** to offer the assistance we know solves homelessness. So please use the attached envelope to make a special gift to help a man or woman in the shelter right now gain an income and an affordable home, or donate now at [umdurham.org](http://umdurham.org).

Sincerely,

David Sotolongo, board chair & Sheldon Mitchell, executive director

# I'M KATHY

I wish I'd only needed to come to Urban Ministries of Durham once to end my homelessness. But it was tougher than that. I will say: This last time, I was trying a lot harder – and so was UMD.

As a younger woman, I would never have imagined needing a homeless shelter. I worked as a fiscal specialist at Duke University, where I was a “top performer,” and then for a law firm. I owned a home with my husband. I was drinking every single night, but it seemed okay. When I got divorced and my son moved in with his father, I started drinking any time of day I wanted. I lost my legal job, lost my apartment. I went friend to friend for nine months, just surviving.

When I ran out of friends in 2008, I came to UMD. There was just one case manager for more than 100 people, no backup, no help finding a job. I did get sober and was lucky to move into a subsidized apartment, but I needed more support than UMD had the resources to offer then. After the rent went up, I lost the apartment. I got into abusive relationships just to have a place to stay. I started back drinking.

I moved in with my mother to care for her. My drinking increased. Finally, about a year ago, she kicked me out. I had to do something, had to get back on the path of recovery and get back working. I came back to UMD.

It was so much more helpful this time! Now they have several social workers, and one named Valerie helped me. There were all these new job training programs, and I was invited to join LIFT and then go to Step Up Durham job coaching, which brought back my confidence.

Now at UMD, people are happier inside. They're feeling better about themselves, finding jobs and moving out. You can make lifelong friends – people who will support you.

Back when I owned a home, I took it for granted. But since April, I've really had to earn what I've got now: My sobriety, my new job in retail, and the rental house I moved into with two roommates UMD matched me with. I got the help I needed this time because this community is sharing more generously to make UMD stronger. Neighbors like you helped me be successful and get everything back together in my life. You gave me another opportunity if I would do the work.

*Oh thank you for helping me. And thank you for helping the next person who needs it.*



## THIS FISCAL YEAR

JULY 1, 2015 - JUNE 30, 2016

This fiscal year

# 185

People **ended their homelessness** by connecting with UMD

# 164

Chronically homeless neighbors were **housed**

# 52,089

**Nights of shelter** provided to homeless neighbors

# 899

Homeless neighbors were **provided with shelter**

# 246,836

**Meals served** to hungry neighbors in the community café



# 486

Households per month **received groceries and clothing**

# ANNUAL REPORT

FOR FISCAL YEAR ENDING JUNE 30, 2016



URBAN MINISTRIES  
OF DURHAM  
P.O. Box 249  
Durham, NC 27702

919.682.0538 | [www.udurham.org](http://www.udurham.org)

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# THANK YOU

to all the caring people and organizations who made financial gifts to achieve these accomplishments. Unless you asked to remain anonymous, you'll find your name on

## UMD'S DONOR WALL OF FAME AT

<http://tinyurl.com/UMDgivers>

**4,268 VOLUNTEERS HELPED UMD FIGHT HOMELESSNESS LAST FISCAL YEAR**

### REVENUES BY SOURCE

- Individuals \$532,649
- Foundations \$418,163
- Government \$400,997
- Communities of Faith \$109,412
- Special Events \$177,104
- Business, Civic & Community Groups \$119,673
- Workplace Giving & Other \$117,776
- In-Kind Donations\* \$1,164,675

### EXPENSES BY CATEGORY

- Community Shelter \$1,267,364
- Community Café \$802,608
- Food Pantry & Clothing Closet \$484,789
- Community Outreach & Enrichment \$85,327
- Fundraising & Development \$210,667
- Management & General \$245,558