



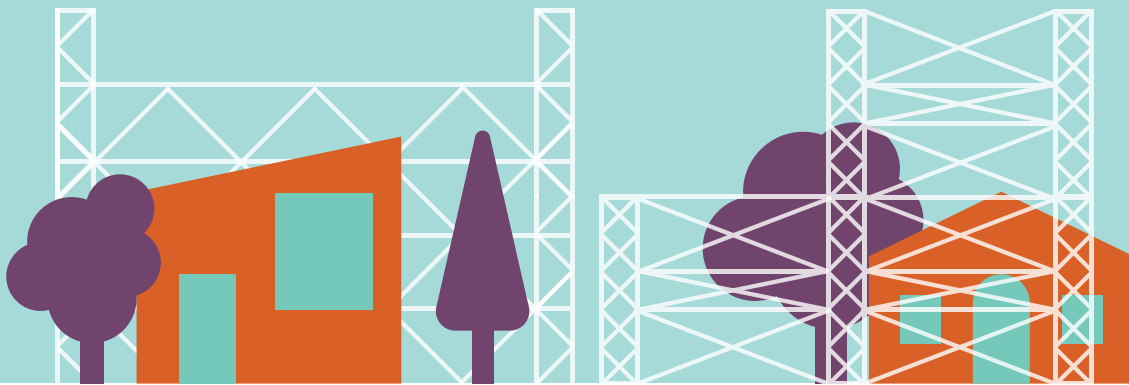
URBAN MINISTRIES  
OF DURHAM



# HOUSING | ALL | STARTS SMALL

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## 2022 Annual Report



## A Message from the Executive Director

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As we emerge from the pandemic, it's clear that our world has changed. All you have to do is take a look around or turn on the TV. In Durham, scaffolding is everywhere. Buildings are rising. Established neighborhoods are vanishing as the tide of gentrification rolls through them. A new city is emerging—occasionally unrecognizable and unaffordable for too many. Nationally, we hear about the high cost of housing, volatile gas prices, and inflated food prices. Together, these trends are having a big impact on our neighbors in need. So, at UMD, we are drawing up blueprints to adapt to this changing landscape.

In some ways, we are doing what we have always done. We are feeding, clothing, and housing our most vulnerable neighbors. Case managers are working with clients to help them exit the shelter for permanent housing. Our Workforce Development department is helping individuals find employment and navigate work-related challenges. We are helping people connect to resources that will help them build a better future.

While our work will always be grounded in offering emergency food and shelter, we know that we must remain flexible in “how” we build on that foundation. This past year, we have expanded our toolkit to address the challenges of a homeless population with more barriers to getting housed and a housing and rental market that hasn't created much space for them. We've diversified our housing search options, intensified collaboration with our partners, and created new initiatives like Project ROOF, which allows UMD to directly pay for clients' housing costs. We've also launched Let's House Durham to help support long-term projects to help end homelessness.

There are so many small steps you can take to help ensure that all our neighbors in Durham are housed. One action we would love for you to take is to participate in Let's House Durham. You can help by buying \$15.76 bricks in honor of family and friends. Your business can sponsor employees by purchasing enough bricks to represent your workforce. Businesses and other organizations can even challenge each other to take part. We know the problem seems big, but when we rally together, there is enough support to build the infrastructure to create long-lasting solutions.

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Sheldon Mitchell

The Let's House Durham campaign defines homelessness for what it is: a solvable social problem. UMD and people experiencing homelessness can make a lot of positive changes, but we need everyone to do their part.

We want you to hear directly from people on the front lines experiencing the challenges we all need to help solve. The reality is stark, but there is still hope.

### Thanks to you and thousands of others, UMD is:

- Offering food, shelter, and a future
- Expanding housing options
- Helping clients pay increased rental and deposit costs through Project ROOF
- Intensifying our collaboration with partners
- Creating campaigns like Let's House Durham so that everyone feels empowered to make a difference

### But there is more you can do:

- Advocate for more affordable housing
- Encourage landlords to take vouchers
- Give to campaigns like Let's House Durham and Project ROOF in addition to your regular gift to UMD

## By the Numbers

Despite challenging times, UMD made a positive impact on our neighbors in need.

464

Homeless men, women, and children obtained shelter at UMD

118

People transitioned to permanent housing

519

Households per month received groceries and/or clothing

106

Clients obtained jobs with our assistance

240,931

Meals were served to hungry neighbors

5,837

Individuals benefited from our services

### Mission

Urban Ministries of Durham connects with the community to end homelessness and fight poverty by offering food, shelter and a future to neighbors in need.

### Core Values

#### Respect

We believe in the inherent dignity and value of all people and believe no one's basic human needs should go unmet.

#### Collaboration

We work in concert with many other organizations to end homelessness and extreme poverty.

#### Accountability

Each person owns the successes and setbacks that result from their choices.



# Why We Need Your Help...

## Donate Now!

Use the envelope provided to help neighbors in need OR make your gift online at <https://umdurham.org/donate/>



“ “ We’re seeing more and more people in acute distress. I walk them through a long list of places that might offer help, but they’ve already tried all of them, and we are their last hope. It’s getting harder to hear these stories. An elderly lady came in recently. She got custody of her grandchild a few years ago, but now out of nowhere the landlord has decided not to renew her lease saying there is a child in the house. I wonder what will happen to them.

- **UMD Receptionist**

“ “ I’m a mom of three. It’s very hard to find low-income housing. They won’t take vouchers anymore and housing waiting lists can take years. Landlords go off your credit score and ask for three times the rent for a deposit. One month’s rent for a one-bedroom is around \$1,000. And it’s extremely high for three bedrooms—around \$2,000. There’s lots of people from out of town who are willing to pay that. But I’m not like a doctor or something—how are you supposed to pay for housing and support your children, especially at \$15 an hour?

- **Cynthia**

“ “ I have disability income and my husband works two jobs. If I can get housing, I can keep it. It’s like they no longer take Section 8 in Durham. They’re building all these houses, but no affordable housing. I’m used to paying \$500-\$600 a month, but now they’re asking for \$800-\$900 for a room in a rooming house that’s the size of a box. How are people supposed to get on their feet and save money if they are paying that much?

- **Wanda**

“ “ I have a voucher and I’ve called dozens of places, and they won’t accept it. When a place comes open it’s like a huge school of fish, and you just hope for a hook. There’s just nothing out there. It’s frustrating because I work, I’m not a freeloader. I’ve been working at my job long before I got here 18 months ago. I hope something finally opens up. Otherwise, I might be in a tent.

- **Dennis**



## Revenues by Source

**\$1,722,942**

Government

**\$1,002,511**

Individuals

**\$945,804**

Foundations

**\$68,905**

Memorials/Honoraria

**\$88,147**

Special Events

**\$278,519**

Business, Civic &  
Community Groups

**\$193,980**

Communities of Faith

**\$47,443**

Workplace Giving & Other Income

**\$1,126,725**

In-Kind Donations

TOTAL

**\$5,474,976**

## Expenses by Category

**\$2,306,330**

Community Shelter

**\$1,430,756**

Community Café

**\$72,910**

Food Pantry & Clothing Closet

**\$185,735**

Community Outreach  
& Enrichment

**\$483,842**

Management & General

**\$294,566**

Fundraising & Development

TOTAL

**\$4,774,139**

## ANNUAL REPORT

**Sheldon Mitchell**, Executive Director

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Health

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**Brian Vosburgh** – Senior Software Developer,  
TopQuadrant

**Maryann Younger** – Rector, St. Philip's  
Episcopal Church

Thank you to all the caring individuals and organizations that supported our work financially in FY 2021-22. Unless you asked to remain anonymous, you'll find your name on UMD's Donor Wall of Names at <https://bit.ly/UMDgivers> or scan the QR code

